

*California **P**rison Health Care **R**eceivership*

Office of the Receiver

Date: 21 July 2006

To: San Quentin Staff

From: Robert Sillen, Receiver

Re: Project Update: Putting San Quentin Under a Microscope

This week, my staff was on-site and met with numerous San Quentin health care and custody professionals to discuss progress on the San Quentin Project that was launched on July 5. You may recall the project goals that were announced at that time:

- Create a clinical environment at San Quentin where health care professionals can provide quality medical care to inmate patients. Provide additional, appropriate clinical space.
- Improve working conditions for health care and custody staff.
- Ensure a clean environment for medical care delivery.
- Improve operating systems and provide adequate resources for supplies, staff, and equipment, including appropriate staffing and salary levels.
- Address appropriate screening and placement of inmate patients in need of medical services.
- Improve access to and operation of specialty and ancillary services.
- Address custody-health care interface issues that impinge upon each group's ability to support and deliver timely, quality medical care.
- Upon completion of the San Quentin project, the Receiver will be better equipped to develop statewide approaches to restructuring and improving prison medical care.

I am pleased to report some immediate improvements, particularly in the area of staffing to improve operating systems. I have authorized the following new positions at SQ: Office Technicians, Office Assistants, Medical Records Technicians, Property Controller, Materials & Stores Supervisors (I and II), Stock Clerk, Associate Information Systems Analyst, Custodians, Registered Nurses, Medical Transcribers, and an analyst for the SQ Personnel Office to speed up hiring clinical staff. The addition of these personnel in a variety of areas should help SQ to achieve a more efficient, responsive, and better equipped medical care delivery system. In addition, a contract will be initiated immediately for casual union labor to provide immediate on-site facility repairs, clean-up, and pest control services.

My on-site team reports excellent collaboration with the SQ leadership and staff and a true spirit of determination and creativity amongst all those involved. For that, you are to be commended.

Although the work of the Receiver has just begun and we still have a great deal to do, some relief and improvements are on the way. We will continue to update you periodically throughout the course of the project here.